

Gambling Helpline Tracking Log
Month Of June 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	6	4	3	10	0	23
Gambler Seeking Info Only	0	1	0	0	0	1
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	2	0	1	1	0	4
Admin Reasons	2	3	1	2	1	9
SO Seeking Treatment	0	0	1	1	0	2
SO Seeking Info Only	0	2	0	0	0	2
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	1	0	0	0	1
Admin Reasons	0	0	0	1	0	1
Other Family Seeking Treatment	1	1	0	0	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	13	8	11	11	4	47
GA Information	0	0	0	0	0	0
Agency Calling	0	0	1	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	18	20	9	21	1	69
Other (please Specify)	1	2	1	3	0	7
TVG or Casino Reservations	1	3	3	3	0	10
TOTAL	44	45	31	53	6	179
GAT Referrals Given	8	9	5	23	0	45
# People Referred To Treatment	6	6	3	11	0	26
Connected Directly To Agency	0	0	0	1	0	1
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	2	0	1	5	0	8
Successful 72 Hour Call Back	0	0	0	1	0	1
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	3	0	3
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=3 CLATSOP=1 COLUMBIA=1 DESCHUTES=2 DOUGLAS=1 JACKSON=2 JOSEPHINE=1 LANE=6 LINCOLN=1 LINN=1 MARION=2 MORROW=2 MULTNOMAH=15 TILLAMOOK=1 WASHINGTON=4 YAMHILL=1 GEAR=1 =45

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT (COOS)=1 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=2 (9) CLATSOP BEHAVIORAL HEALTH=1 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (14) BEST CARE BEND=2 (15) GEAR=1 (16) OPTIONS FOR SOUTHERN OREGON=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=1 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA ()CLACKAMAS)=3 (38) VOA=4 (42) COMMUNITY COUNSELING SOLUTIONS=2 (52) LEWIS & CLARK=4 (80) SOLUTIONS=2 (96) OREGON CHANGE CLINIC=1 =39

GA: =0=0

(#5) OTHER: A)ANSWERING SERVICE LOST CALL=1 B)OUT OF STATE CALLERS=2 C)PRANKS=1 D)CALLER INQUIRY=2 E)SEEKING MENTAL HEALTH=1 =7

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	1	7	11	7	12	3	3	44
2ND WEEK	4	1	5	11	9	5	6	4	45
3RD WEEK	0	1	2	10	10	6	2	0	31
4TH WEEK	5	2	7	7	20	4	8	0	53
5TH WEEK	1	0	0	1	1	3	0	0	6
TOTAL	10	5	21	40	47	30	19	7	179

30 # OF REFERAL TO TREATMENT

0 # OF LIVE CHATS

27,000 # OF WEB PAGE HITS

0 # OF SMS/TEXT

0 # OF GAM TALK